

# THOMAS DIETSCH

## Chief Operating Officer

Thomas Dietsch has served as PDG Mobility's Chief Operating Officer since 2015 and has more than 10 years of senior management experience in the durable medical equipment sector.

At PDG, Thomas oversees all business functions and works closely with the company's owners to enhance customer experience and overall business performance. He also spearheads numerous initiatives that aim to optimize PDG's engineering, manufacturing, and supply chain operations.



Prior to joining PDG, Thomas served as National Director of Business Strategy at Shoppers Home Health Care, Canada's largest DME dealer. At Shoppers, he initiated and successfully implemented efficiency improvements across operations and supply chain, management accounting, and the company's government contract business unit.

Thomas believes that employee engagement and empowerment are key to creating a culture of continuous improvement and customer service excellence.

Born and raised in Austria, Thomas studied Business Administration at Vienna University of Economics and Business before moving to Canada in 2001. He recently earned a PBD in Management from Athabasca University. Thomas lives with his wife and their two children just outside of Vancouver on Canada's beautiful West Coast.

